

CONTRIBUTIONS ^(a) TO THE COMMUNITY IN 2008, 2009 and 2010

| Total value of contributions (EUR) ^(b) | 2008 | 2009 | 2010 |
|--|-------------------|-------------------|-------------------|
| Category | | | |
| Nonstrategic Investment | 3,246,873 | 1,625,551 | 2,263,399 |
| Strategic Investment | 7,428,572 | 12,263,973 | 13,942,765 |
| Commercial initiative | 1,751,134 | 3,088,798 | 3,456,009 |
| Not applicable | | 71,783 | |
| Nature | | | |
| Education | 1,888,646 | 2,623,431 | 3,104,213 |
| Health | 1,276,468 | 353,650 | 465,709 |
| Economic development | 312,316 | 329,332 | 895,514 |
| Environment | 518,208 | 982,160 | 2,435,853 |
| Art and Culture | 4,373,713 | 6,489,601 | 5,288,359 |
| Social welfare | 1,180,297 | 2,178,595 | 1,806,032 |
| Emergency response | 19,282 | | 215,054 |
| Others | 2,857,649 | 4,093,337 | 5,451,440 |
| Cash Contributions | | | |
| Value | 11,606,722 | 15,226,586 | 19,711,331 |
| Volunteer Staff | | | |
| No. employees involved in volunteering during working hours | 1,511 | 248 | 379 |
| No. volunteering hours during working hours | 5,891 | 5,817 | 10,886 |
| Value of volunteer time | 324,154 | 149,762 | 442,172 |
| Contributions in kind | | | |
| Value of contributions in kind | 495,702 | 1,731,357 | 1,067,820 |
| Management costs | 163,169 | 50,538 | 121,064 |
| Total value of contributions (including management costs) | 12,589,747 | 17,158,242 | 19,783,237 |

(a) Values validated by Corporate Citizenship

(b) Excluding management costs

